Solar Gard® Clearshield® WPF Product Limited Warranty

1. Warranty Coverage: Saint-Gobain Solar Gard LLC ("SGSG") warrants Solar Gard Clearshield® WPF (the "Product") against adhesive failure, bubbling, cracking/crazing, delamination, peeling, yellowing or other manufacturer's defect; provided and on the condition that the Product was properly sold and installed on an appropriate automotive glass surface by an authorized dealer in accordance with all recommended installation procedures, and subject to the conditions described below in the "Not Covered by Warranty" Section 6.

For Products installed, SGSG will only provide the replacement product, with no additional costs covered. Dealer warranty claim payments are limited to the amount set forth in the SGSG Dealer Warranty Claims Pay-Out Schedule not to exceed the original invoice Product amount. For purposes of this warranty, the original invoice amount includes only the cost of the Product.

2. Covered Persons/Companies: This warranty is provided and applies only to the customer who originally purchased the Products from a SGSG window film distributor or dealer. **This warranty is the sole and exclusive warranty provided by SGSG to the persons and entities described below for the Products purchased. This warranty is not transferable from the original customer.**

3. Warranty Period: This warranty coverage begins on the date the Product was installed and extends for one year or 12,000 miles, whichever comes first.

THIS WARRANTY ONLY APPLIES TO PRODUCTS INSTALLED IN THE UNITED STATES, HAWAII AND CANADA.

This Product is to be used in compliance with all applicable laws, statutes, rules, regulations and ordinances ("Laws") of the applicable country, state, province or local jurisdiction. FAILURE TO COMPLY WITH SUCH LAWS VOIDS THE WARRANTY. IT IS THE CUSTOMER'S RESPONSIBILITY TO COMPLY WITH ALL APPLICABLE LAWS.

4. Limitations: THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY SGSG FOR THE PRODUCT PURCHASED. THIS WARRANTY IS GIVEN IN LIEU OF, AND SUPERSEDES AND REPLACES, ALL OTHER EXPRESS OR IMPLIED WARRANTIES AND/OR AGREEMENTS, INCLUDING, BUT NOT LIMITED TO, ALL WARRANTIES IMPLIED BY LAW, SUCH AS ANY IMPLIED WARRANTY OF MERCHANTABILITY AND ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

IN THE EVENT OF ANY DEFECT IN, OR FAILURE OF, THE PRODUCT, OR IN THE EVENT THE PRODUCT FAILS TO PERFORM AS REPRESENTED OR EXPECTED, SGSG WILL PROVIDE REPLACEMENT FILM SUBJECT TO THE LIMITATIONS SET FORTH IN THIS WARRANTY; PROVIDED, THAT IF THE SAME PRODUCT IS NOT AVAILABLE SGSG MAY REPLACE WITH A SIMILAR PRODUCT AT ITS SOLE DISCRETION.

IN NO EVENT SHALL SGSG BE LIABLE OR RESPONSIBLE FOR ANY OTHER COSTS, ATTORNEY'S FEES, EXPENSES, LOSSES OR DAMAGES (REGARDLESS OF WHETHER THEY ARE DEEMED TO BE DIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL) THAT ARE IN ANY WAY RELATED TO THE PRODUCT OR ANY FAILURE OF THE PRODUCT TO PERFORM AS REPRESENTED OR EXPECTED AND WHETHER ARISING IN CONTRACT, WARRANTY, NEGLIGENCE, STRICT PRODUCTS LIABILITY, TORT, OR OTHERWISE. SGSG DOES NOT ASSUME LIABILITY FOR ANY WARRANTY, LOSS OR DAMAGE OTHER THAN AS EXPRESSLY STATED IN THIS LIMITED WARRANTY. SGSG IS NOT LIABLE FOR ANY LOSSES OR DAMAGES RELATED TO OR INVOLVING GLASS BREAKAGE.

SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. SOME STATES/PROVINCES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SOTHE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE/PROVINCE TOSTATE/PROVINCE.

SGSG's total liability, whether for breach of contract, warranty, negligence, strict products liability or commission of any other tort, violation of any statute, regulation or ordinance, or otherwise, is limited to the purchase price of the particular Product sold under this warranty as stated on the original invoice.

In the event that it is necessary to replace defective film such replacement will not extend the duration of this warranty coverage. SGSG reserves the right to approve the warranty repair service provider who will perform the warranty claim service. All warranty claim payments will be made to the warranty repair service provider who has been authorized by SGSG to perform the warranty service pursuant to the terms of this warranty.

Oral or written statements by any party other than in this warranty should not be relied upon by you, and are not part of this warranty. NO OTHER PERSON OR ENTITY, INCLUDING THE DEALER OR DISTRIBUTOR, HAS ANY AUTHORITY OR POWER TO MODIFY OR EXTEND THIS WARRANTY.

THIS LIMITED WARRANTY CAN ONLY BE MODIFIED BY A WRITTEN AGREEMENT SIGNED BY AN OFFICER OF SGSG.

FOR PROPER CARE AND MAINTENANCE, SEE THE CARE AND MAINTENANCE INSTRUCTIONS FOR THE PRODUCT INCLUDED WITH THIS WARRANTY PACKET, OR YOU CAN OBTAIN A COPY OF THE CARE INSTRUCTIONS AT https://www.solargard.com/automotive/automotive-products/automotive-warranties.

5. CUSTOMER AND DEALER PLEASE NOTE: The information below must be completed by the dealer (and the customer) at the time of installation of the Product in order to make a warranty claim at a later date. PLEASE PRINT CLEARLY. WARRANTIES THAT ARE NOT LEGIBLE AND/OR DO NOT PROVIDE COMPLETE INFORMATION MAY DELAY PROCESSING OF WARRANTY CLAIMS AND/OR RESULT IN THEIR DENIAL.

6. Not Covered by Warranty: This warranty is voided by, and SGSG does not cover and hereby disclaims all liability for any loss, damage, expense or cost, resulting from any one
or more of the following:

- Installation of the Product (whether or not (i) performed by a dealer; or (ii) the installer is "Certified" by SGSG); or
- Damage to the windshield such as chips, cracks, or breaks; or
- Damage to the Product resulting from environmental or normal use including but not limited to windshield wipers, road debris, natural causes, or any other external influences beyond normal usage; or
- Use of non-approved coatings or cleaning products; or
- Improper Product care or cleaning including, without limitation, failure to follow care instructions, use of pressure washers; or
- Product abuse; or
- Normal wear of the Product; or
- Falling objects, scraping or damage to any part of the Product; or
- Contact with or exposure to chemicals or foreign substances; or
- Non-conforming applications and non-complying film uses; or
- Any other acts, occurrences, defects, faults or damages not caused by SGSG,such as, but not limited to, the quality or workmanship of the glass.

7. To Make a Warranty Claim: SGSG reserves the right to verify eligibility for this warranty coverage, and to inspect the affected window before approving a claim. To make a warranty claim, it is required that the following steps be followed:

1. Contact your original installing dealer to initiate a warranty service claim. If your original installing dealer is not accessible, contact Solar Gard's Warranty Service Department at solargardwarranties@saint-gobain.com.
2. In order to process a warranty claim, a Solar Gard dealer must receive the following warranty claim support materials:
   a) A copy of this fully completed Warranty agreement.
   b) Proof of purchase from the installing dealer. This information is best provided by keeping a copy of your proof of purchase invoice attached to your warranty agreement.
3. Upon completion of the warranty repair service, the customer will be required to sign a warranty repair claim form. This form will enable the dealer to be reimbursed for the warranty repair service.
4. All warranty claim payments will be made to the warranty repair service provider who has been approved in advance by SGSG to perform the warranty service pursuant to the terms of this warranty.
5. **All warranty repair service claims must be submitted to SGSG by the authorized warranty repair service provider within 45 days of completion of the warranty work. For warranty claims greater than $2,500.00, the authorized warranty repair service provider must obtain written pre-approval from SGSG before beginning the warranty repair service.**

For additional warranty claim questions contact:
Solar Gard
Warranty Service Department
E-mail: solargardwarranties@saint-gobain.com
Phone 866-572-1922

A CUSTOMER & AUTOMOBILE INFORMATION

Name: _____ Address: _____

Telephone number: _____ City: _____ State: _____ Postal Code: _____

Make: _____ Model: _____ Year: _____ VIN (last 6 digits) #: _____ Mileage: _____

B DEALER INFORMATION

Name/Company name: _____ Address: _____

Telephone number: _____ City: _____ State: _____ Postal Code: _____

C PRODUCT INSTALLATION INFORMATION

Film type: _____ Roll #: _____ Date of installation: _____

D INVOICE AMOUNT

Product amount: _____

Labor: _____

Subtotal: _____

Sales tax: _____

Total: _____

I hereby acknowledge that I have read the terms of this warranty, and I agree to the terms and conditions of this warranty. I acknowledge that this warranty is not valid unless signed below.

Customer signature: _____ Date: _____

Dealer signature: _____ Date: _____

Retain this completed document with proof of purchase in your records.

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WHITE: Customer / PINK: Dealer